General Terms and Conditions (GT&Cs) of SAC Huts

1. Area of application

The General Terms and Conditions apply to all reservation enquiries and reservations in SAC Club huts (henceforth called SAC huts) on the basis of the SAC Hut Regulations of 2006 (item 5.3.1).

2. Guest contract and reservations

1. The guest contract is finalised directly and exclusively between the person making the reservation (the guest) and the warden responsible, in unattended huts or those attended by section members between the guest and the hut-owning section.

2. Sleeping places are to be booked in advanced as a general rule; this not only guarantees a sleeping place but also helps the hut management plan ahead.

3. Reservations for individuals and groups of up to 12 persons can be made by telephone or in writing; those for groups of 13 or more persons should preferably be made in writing to the chosen SAC hut. A reservation is regarded binding for both parties when it has been confirmed either verbally or in writing. The General Terms and Conditions come into force upon confirmation of each reservation.

3. Deposit

1. Each SAC hut is entitled to demand a deposit of up to the amount of the maximum charge of the booked services. The deposit must be paid by the agreed date. Otherwise, the reservation will be cancelled. Deposits shall only be reimbursed if the cancellation is made within the time limit stipulated in the Terms of Cancellation.

2. No deposit is demanded for officially advertised section tours. The sections guarantee for any arising compensation in accordance with the Terms of Cancellation.

4. Terms of Cancellation

1. Cancellations and reservation changes such as postponements by individuals and groups of up to 12 persons must be submitted by telephone to and confirmed by the hut warden by 18.00 hours on the day before the night booked.

2. Cancellations and reservation changes such as postponements by groups of 13 and more persons must be submitted by telephone to and confirmed by the hut warden by 18.00 hours on the date two days before the night booked.

3. Payment is due in the case of late cancellations, late reservation changes and no-shows. The SAC hut is entitled to invoice an amount of up to the equivalent value of the booked services.

4. In the case of an unforeseen incident or emergency (e.g. accident, act of God etc.) preventing the use of the booked services, the hut warden must be informed as soon as possible. Compensation according to item 4.3 is not applicable.

5. Obligation of identification

1. Members' rates shall only be granted on presentation of a valid identity card.

2. Special rates require a relevant and valid form of legitimation.

3. Free overnight stays for mountain guides and trainee mountain guides shall only be granted on presentation of a valid IVBV identity card as well as the membership card of the SAC or a reciprocating organisation.

6. Prices and payment

1. All prices are quoted in Swiss francs (CHF) and include statutory value-added tax (VAT). Prices remain subject to change.

2. Charges for board and lodging are to be paid at the SAC hut in cash by the date of departure at the latest. Payment by credit card and electronic payment can only be made where available and with advance confirmation.

3. In unattended SAC huts, payment can be deposited in cash in the designated cash box or be made by payment slip.

Disclaimer

All written and verbal information (e.g. on route conditions, avalanche and weather conditions, route information etc.) is provided by the hut with the best possible care and to the best of its knowledge. However, the managers of the hut do not assume any liability for it. All decisions regarding tours, routes etc. are the guest's sole responsibility. Any liability of the hut management for damages of any kind incurred by the guest as a result of information or advice received is excluded.

The General Terms and Conditions (GT&Cs) of SAC Huts were approved by the General Assembly on 9 June 2012 and come into binding force on 1 July 2012.